

NC CHECK-IN F.A.Q.

Where can I locate the NC Test App on my computer?

The NC Test App is found by clicking on the app waffle (9 white boxes) on the start screen on school issued chromebooks.

How do I login to the NC Test App?

Homeroms teachers will send login information for each test to each student's Canvas inbox.

What should I do if I am kicked out of testing unexpectedly?

Technology is not perfect and you may get kicked out. No worries. Your progress is saved. If your computer is in some way locked, hold down the power button for 30 seconds, let go, then press it again. Once the chromebook comes back on, log back in to NC Test and continue the test.

I have a spinning circle on my screen and nothing is working. What should I do?

If your computer is in some way locked, hold down the power button for 30 seconds, let go, then press it again. Once the chromebook comes back on, log back in to NC Test and continue the test.

Can I save my spot during my test to step away from the computer?

Your progress is saved constantly as you take the test. If you step away from your computer for a long time, you may get locked out. If that happens, hold down the power button for 30 seconds, let go, then press it again. Once the chromebook comes back on, log back in to NC Test and continue the test.

If my computer freezes or if I am kicked out of testing, will I have to restart the test or will it save my location?

If your computer is in some way locked, hold down the power button for 30 seconds, let go, then press it again. Once the chromebook comes back on, log back in to NC Test and continue the test.

If my test code does not work, who should I contact?

If your test code does not work, Exit the test app, login to your chromebook, get back on Teams and ask your homeroom teacher for the code again.

Can I use my personal device to take my Benchmark test?

No.

Why can't I use any other computer functions while testing?

The NC Test app locks your computer into the test to minimize distractions and to make it so you are using the information in your head to answer the questions, not information you look up.

Once I finish my Benchmark test, will my computer functions restore fully?

Once you Finish the test, the app may close on it's own, but more than likely, you will need to hold down the power button to turn off your computer and then hit the power button again to turn it back on.